



Police Department

January 1, 2021

Homelessness is a complex and multifaceted challenge that affects us all. Environmental and societal issues related to the living conditions of the homeless affect all citizens including residents, businesses, and the homeless themselves. In this edition, I'd like to discuss some of the ways that CVPD works to address homeless-related concerns in order to enhance public safety and quality of life for all members of our community.

Did you know...

- The Chula Vista Police Department's Homeless Outreach Program (HOT) was established in August 2016
- Since HOT started operations, over 800 homeless individuals have been identified and were offered assistance, housing, and/or transportation
- Other city departments, county agencies, community organizations and social service agencies work in coordination with HOT to help the homeless population

Homeless Outreach Team (HOT)

The Homeless Outreach Team consists of police officers, public safety analysts, and representatives of community outreach organizations. The team is tasked with analyzing environmental and societal factors related to quality of life in Chula Vista as it relates to homelessness. They also work closely with several service providers to connect the homeless population with the various resources that are available to them. For more information, please contact the HOT team at: HomelessOutreachTeam@chulavistapd.org.

Resources for Businesses and Residents

While the homeless population does not directly impact a business' ability to operate, business owners may have a need to address trespassing issues. In these instances, business owners can submit a Trespass Authorization Letter here: www.chulavistaca.gov/departments/police-department/preventing-crime-and-disorder/reducing-trespassing-problems/trespass-authorization-letter.

Residents may also have concerns or questions regarding the homeless in their community. The Police Department encourages the public to practice "responsible compassion" with those in need. For more information, please see the flyer here: <https://www.chulavistaca.gov/home/showpublisheddocument?id=21918>

Residents are also encouraged to report homeless-related activity to assist the department in evaluating the situation and if necessary, provide assistance to the homeless individual. Residents may register a service request through ACT Chula Vista: <https://www.chulavistaca.gov/departments/public-works/service-requests>

The Homeless Dashboard

CVPD utilizes a series of data dashboards that can be used to track a variety of public safety metrics to provide greater transparency, build trust, and enhance community engagement. The Homeless Dashboard features information about the homeless population in our city, such as demographics and status of individual cases. The dashboard also shares information about top Calls for Service as well as general facts and figures related to homelessness. To view the homeless dashboard, click here: <https://www.chulavistaca.gov/departments/police-department/crime-prevention/homeless>

Please let us know if there are specific public safety issues you would like us to evaluate in the future, or specific topics about which you would like more information. You can share your thoughts by contacting our Community Outreach team at (619) 691-5187 or by visiting our website at <https://www.chulavistaca.gov/departments/police-department/contact-us>.

Thank you in advance for your assistance,

Roxana Kennedy, Chief of Police